



Customer Feedback Form

Name: _____

Date: _____

Company Name: _____

Login ID: _____

- | | | |
|--|---|----|
| 1. Do you know how to check that you are connected to RSBL SPOT server? | Yes | No |
| 2. Do you know how to change your password? | Yes | No |
| 3. Do you know how you can stop auto login? | Yes | No |
| 4. Do you know how to view market watch? | Yes | No |
| 5. Do you know how to buy/sell particular commodity? | Yes | No |
| 6. Do you know what the market rate buy/sell is and limit rate buy/sell? | Yes | No |
| 7. Do you know how to put a limit order? | Yes | No |
| 8. Do you know how to modify or delete the pending order? | Yes | No |
| 9. Do you know how to check whether your trade is executed or not? | Yes | No |
| 10. Do you know how to check free margin available? | Yes | No |
| 11. Are you satisfied with the explanation given by our executive about SPOT? | Yes | No |
| 12. Are you aware that Invoice is required for each and every Transaction
In RSBL SPOT whether Buy or Sell, On Intraday or Inter day? | Yes | No |
| 13. How did you like RSBL SPOT Trading System? | <input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Average <input type="checkbox"/> Poor | |

Your comment/ suggestions:

CUSTOMER SIGNATURE: _____